

Just
Roaming 



DASHBOARD GUIDE

DASHBOARD GUIDE

What is Just Roaming?

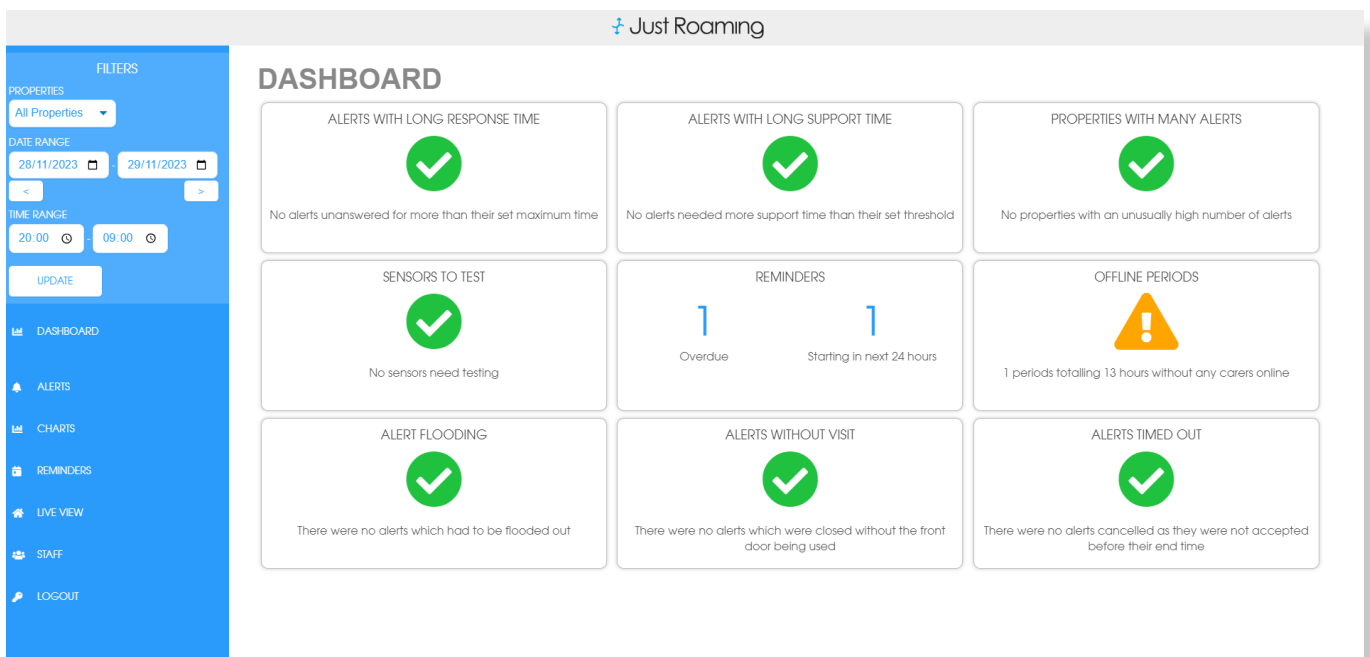
Just Roaming is a personalised, real-time monitoring and alert system which allows adults with learning disabilities and autism to live independently and safely within supported living homes.



CONTENTS

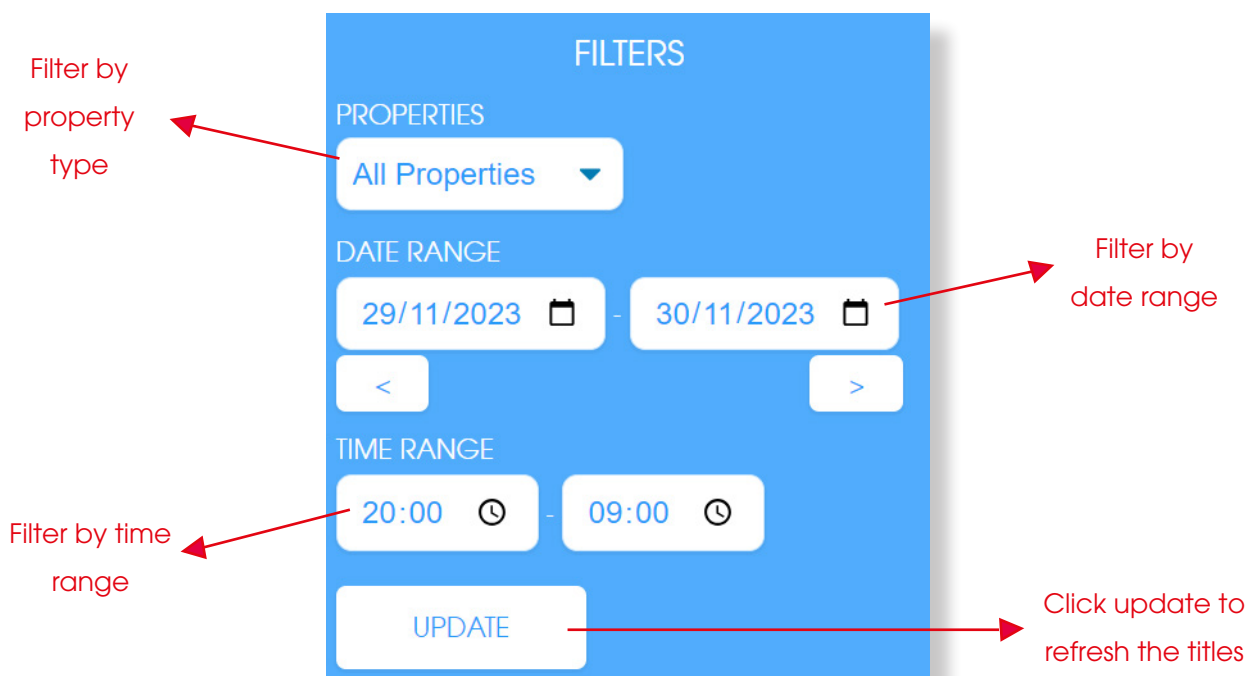
THE DASHBOARD	4
SELECTING A FILTER	5
DASHBOARD TILES	6-8
NAVIGATION MENU	9
ALERTS	10-11
ALERTS DETAILED VIEW	12
ALERTS INDIVIDUAL VIEW	13-14
REMINDERS	15
LIVE VIEW	16-18
STAFF	19-20

THE DASHBOARD



Upon logging in you will arrive at the main dashboard screen. In the top left corner is property and date filter. Below that is the navigation menu, this allows you to hone in on the finer details of activity should you require. To the right of that is the dashboard tiles. The aim of the tiles is to provide a quick overview of your selected properties over a period of time.

SELECTING A FILTER



The filter selection menu allows you to refine the information that your tiles show you. You can choose which property, what date and time range. Clicking update will then apply that filter to the tiles. The filter menu is present at every screen.

DASHBOARD TILES

ALERTS WITH LONG RESPONSE TIME



No alerts unanswered for more than their set maximum time

ALERTS WITH LONG SUPPORT TIME



No alerts needed more support time than their set threshold

PROPERTIES WITH MANY ALERTS



No properties with an unusually high number of alerts

Shows all alerts open (unanswered) after 20 minutes.

Highlights response time issues from staff.

Used to review alerts to ensure appropriate.

Shows support that took longer than 20 minutes.

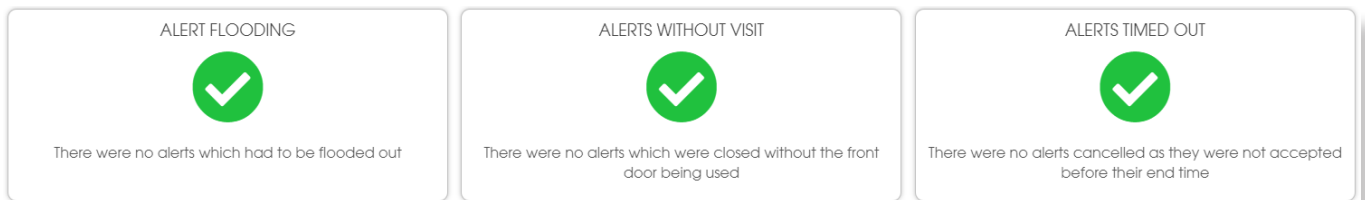
Highlights longer periods of support.

Review to ensure support is correctly positioned.

Shows properties with more alerts than usual during this time period.

Use this to understand if it is an unusually busy or active period.

DASHBOARD TILES



Shows alerts that have cascaded to all other care groups because of no response within the designated time range.

Flooding may mean we need to review alert settings.

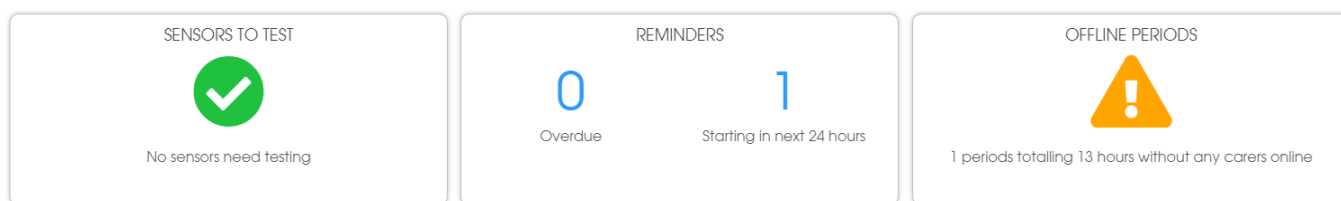
Shows where significant alerts occurred without a front door response.

Requires review to ensure risk assessments are met

Shows where alerts were not accepted in the designated time range.

Requires review to ensure risk assessments are met

DASHBOARD TILES



Shows any sensors that are required to be tested.

Allows you to schedule tasks for workers.

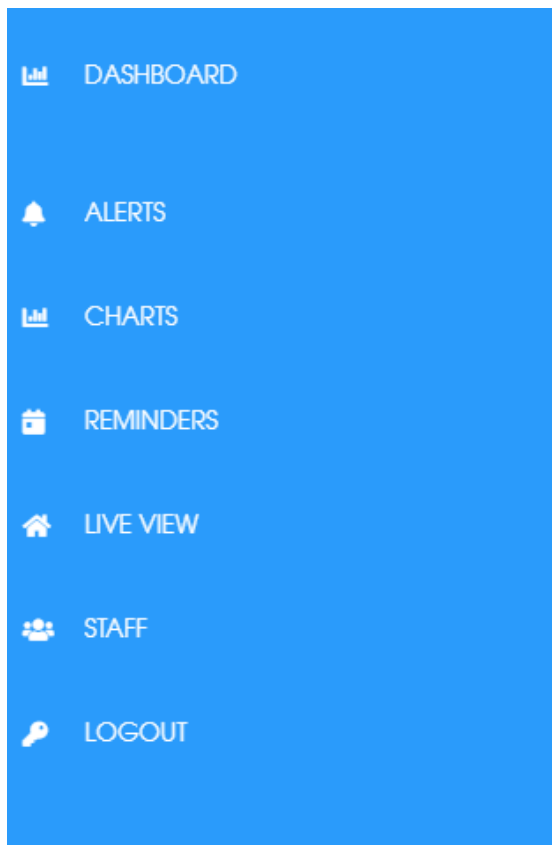
Shows offline periods for handsets.

Oversight of key tasks being completed.

Confirms if carers were ready to respond.

Review regularly to confirm support delivery.

NAVIGATION MENU



Alerts - provides detailed view of alerts

Reminders - set key tasks for staff to complete

Live View - view activity charts and hone in on the details

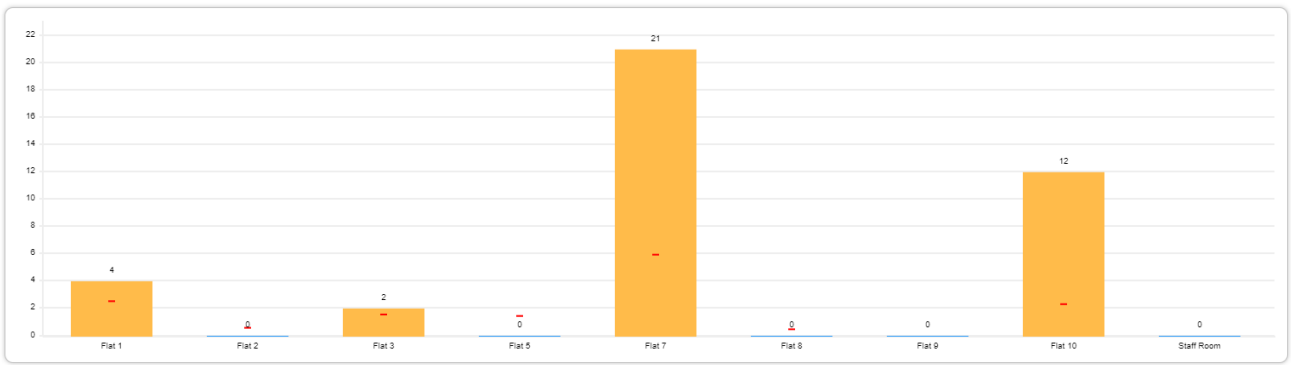
Staff - view staff response patterns and availability

Logout - logout when you're done to keep data secure

ALERTS

ALERTS

Red and Amber alerts responded to on 29/11/2023 compared to the 31 day average for the property
Click on a bar on the chart below to see more

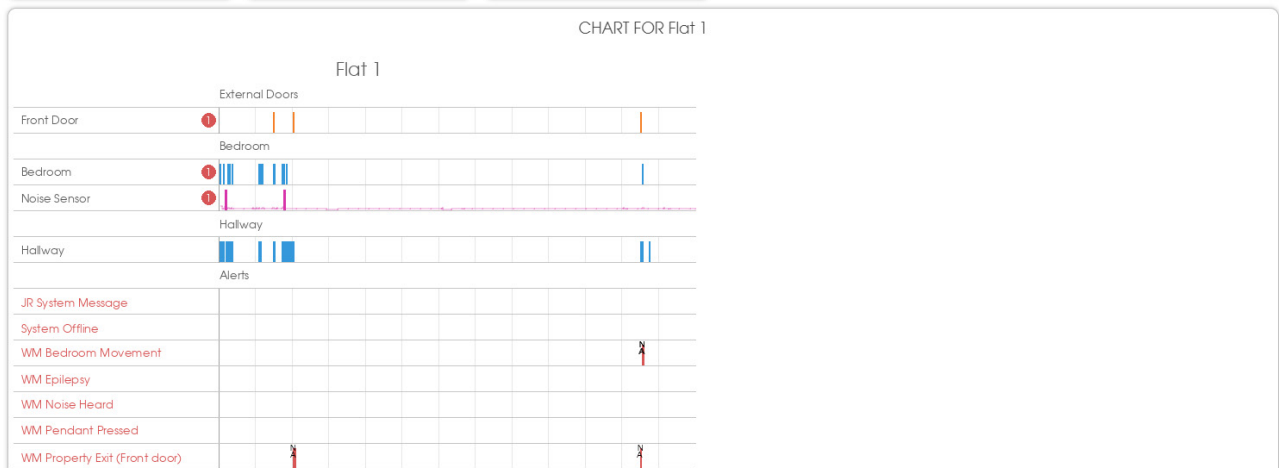


Clicking the alerts tab from the navigation bar will show you total alerts by property over a chosen period. The red mark is the rolling 31 day average alerts for that property, for comparison.

ALERTS

ALERTS FOR FLAT 1

TOTALS 4 RED ALERTS 0 AMBER ALERTS 0 GREEN ALERTS	SUPPORT 1m TOTAL RESPONSE TIME 1m TIME SUPPORTING	ALERT STATS 5 AVG ALERTS / DAY 5h AVG SUPPORT / DAY 1d MAX SUPPORT / DAY
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Clicking on any of the bar charts will take you to the alerts overview for that property. Here you can see in the top 3 tiles:

- Summary of alerts by type (red amber green)
- Total support time issued and the response time
- Alert stats

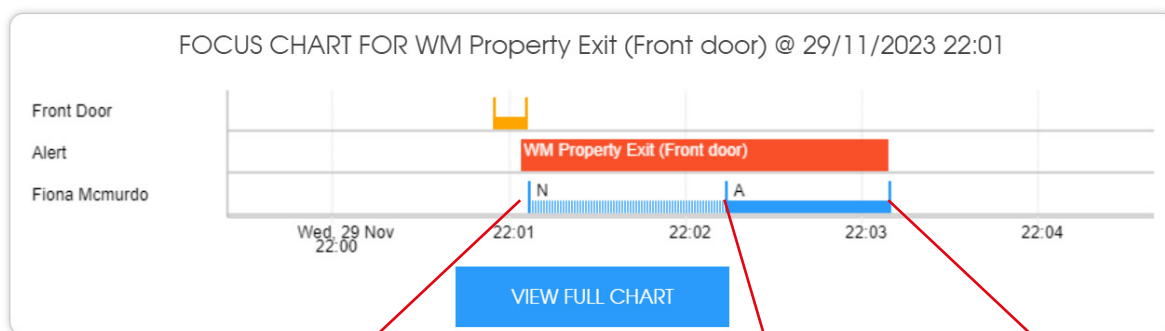
ALERTS DETAILED VIEW

ALERT LIST							Download
TIME	LEVEL	STATUS	ALERT		ACCEPTED	CLOSED	
29/11/2023 22:01	Red	Closed By Carer	Property Exit (Front door)		29/11/2023 22:02	29/11/2023 22:03	
30/11/2023 07:29	Red	Closed By Carer	Property Exit (Front door)		30/11/2023 07:29	30/11/2023 07:29	
30/11/2023 07:31	Red	Closed By Carer	Bedroom Movement		30/11/2023 07:31	30/11/2023 07:32	
30/11/2023 07:32	Red	Closed By Carer	Bedroom Movement		30/11/2023 07:32	30/11/2023 07:32	

As you scroll further down the individual property alerts tab you will see the alert list. Click on any alert in the list to be taken to the Individual view.

ALERTS INDIVIDUAL VIEW

← ALERT #7888947 - Flat 1: WM Property Exit (Front door)



Alerts recieved by handset

Alerts accepted by worker

Alert closed

N means alert notified the handset

A means alert was accepted

C means alert closed

If you need to see the alert against the rest of the chart you can click View Full Chart (Note: this shows you a chart of the full date range that you still have selected, not the date/time range for this one alert).

ALERTS **INDIVIDUAL VIEW**

ALERT DETAIL

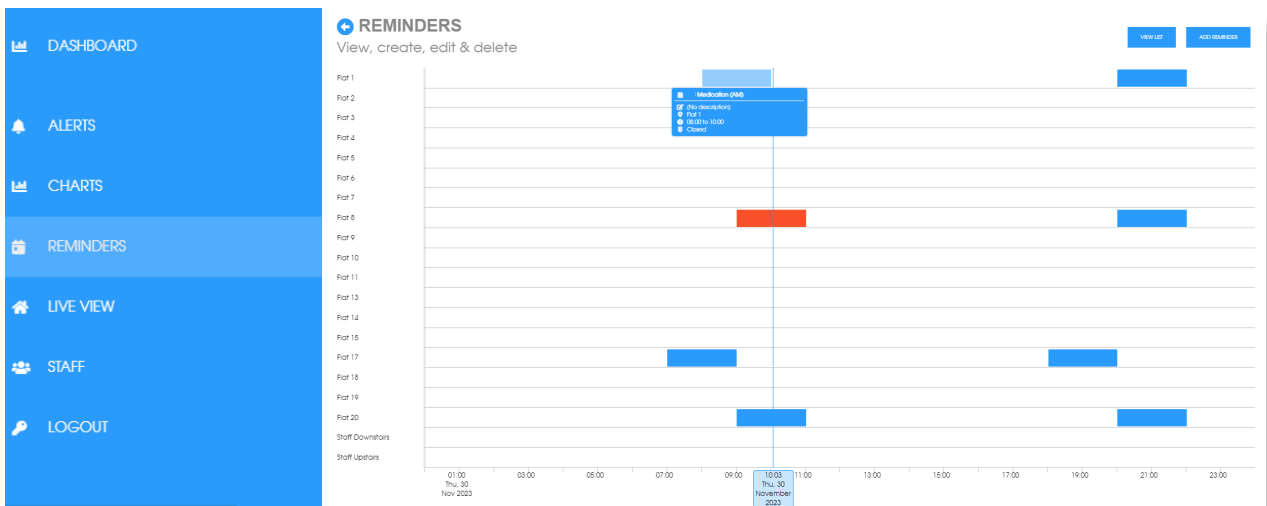
Alert Level	Red
Current Status	Closed By Carer
Started at	29/11/2023 22:01:04
First Notifications Sent	29/11/2023 22:01:05
Accepted	29/11/2023 22:02:13 by
Closed	29/11/2023 22:03:09 by
Closing Comment	Day staff out

RULE SETUP

Trigger Condition	Alert is raised when the sensor(s) below: <ul style="list-style-type: none">• Front Door transmits as door opened
Active Times	From 22:00 until 08:00 each day
Delay Before Notification	None
Initial Alert Level	Red
Upgrade to Amber after	-
Upgrade to Red after	-
Average Response Time	34s
Average Time To Close	1h

You can also view the detail of the alert and it's setup information.

REMINDERS



The screenshot shows the 'ADD REMINDER' form. The sidebar is the same as in the previous screenshot. The form title is 'ADD REMINDER' with the subtitle 'Add an entry to the calendar'. The form fields are: PROPERTY (Flat 1), TYPE (Appointment), TITLE (empty), DESCRIPTION (empty), LOCATION (empty), START DATE (30/11/2023) and TIME (12:00), END DATE (30/11/2023) and TIME (13:00), NOTIFICATION 1 (1 hour before), NOTIFICATION 2 (None), ATTACH FILES (Choose Files), REPEAT (Do not Repeat), and ATTENDEES (Assign by Name and Assign by Skill/Role). There are 'SAVE' and 'BACK' buttons at the bottom.

This is how to add a reminder.

Reminders will come up on the app in blue, like an alert.

LIVE VIEW

PROPERTY LIVE VIEW Last Update: 11:55:16 AM

PROPERTY 40201 Just Roaming

- 11m Lounge
- 12m Playroom
- 27m Lounge
- 27m Playroom

PROPERTY 40146 Just Roaming 2

- 8m Hallway
- 19m Lounge
- 20m Study
- 22m Bathroom
- 23m Lounge
- 39m Study

ALERTS:

- Bathroom Activity over 10 mins (27m ago)
- Meds on 30 Nov 11:00 - 1 more
- Red Test Alert (1d ago) - 1 more

USERS ONLINE

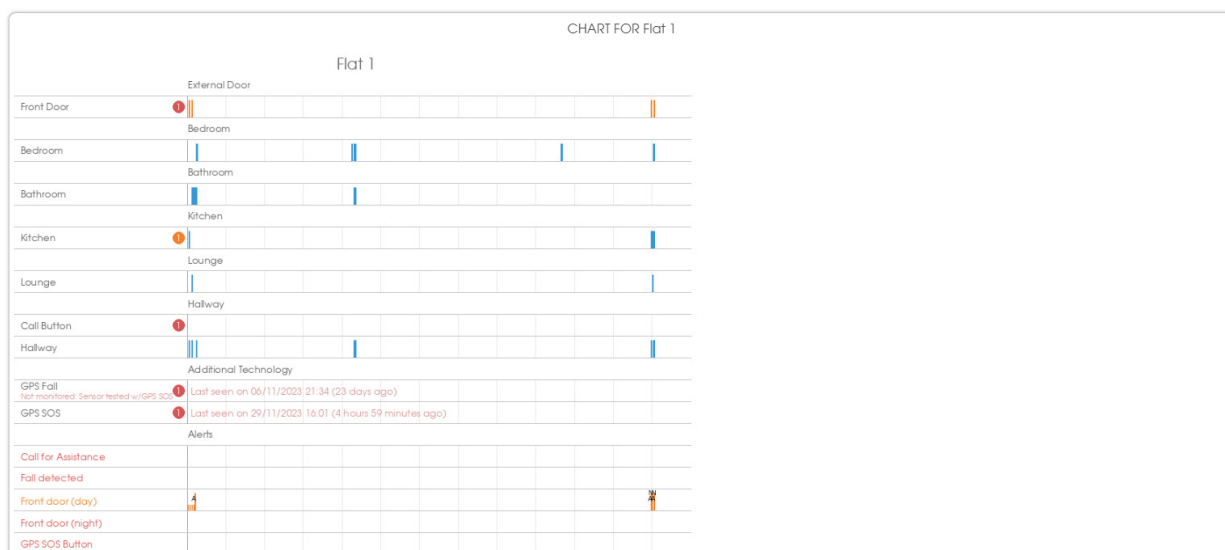
CARER	ONLINE	SINCE	DEVICE
Training 1	●	39m	Dashboard
Training 4	●	1d	Dashboard
Training 3	●	2d	Dashboard
Training 2	●	2d	JR154

Clicking the live view tab will give you an overview of all properties and their last activities in text format. The green dot in the top left of each property tile lets you know that a system is live and online. Any recent alerts will appear at the bottom of the tile.

You can also live view which users are actively logged into a handset.

LIVE VIEW

← Flat 1



Here you can view the property charts showing the information seen by our sensors and how that translates to the alerts. Hovering your mouse over any activity will detail the time and date it was triggered, sensor name and its location. Hovering over the alerts will show the times when it triggered and when it closed.

LIVE VIEW

The screenshot displays a 'LIVE VIEW' dashboard with several data sections:

- LAST 10 TRIGGERED ALERTS:** A table with columns 'ALERT' and 'STATUS'. It lists ten 'Front door (day)' alerts, each with a status of 'Closed' and a time relative to 'ago by' (e.g., 'Closed 1m ago by').
- RECENT ACTIVITY:** A scrollable log of events with columns for timestamp, event type (e.g., 'Alert Closed', 'Motion in Bedroom detected'), and details (e.g., 'Front door (day) closed by').
- SYSTEMS:** A table with columns 'ROLE', 'SYSTEM', and 'LAST SEEN'. It shows 'Main' (system 40527, last seen 23s ago) and 'Helper' (system 40537, last seen 7s ago).
- SWITCHES:** A section with columns 'NO.', 'LABEL', 'ON TIMES', 'STATE', and 'CONTROL'. It contains a message: 'This property does not have any Just Roaming controlled switches installed'.

Scrolling further down below from the live view is a written summary of the last alerts triggered and recent activity feed with time and date stamp.

STAFF

← USERS > Training 1

Update User Details

App Login	<input type="text" value="Training1"/>
Name	<input type="text" value="Training 1"/>
Email	<input type="text"/>
Telephone	<input type="text"/> (Optional, not required for in-app calls)
Set New App PIN	<input type="text"/> 4 digits or leave blank to keep PIN the same
Set New Password	<input type="text"/> Leave blank to keep password the same
Enabled	<input type="button" value="Yes ▼"/>

If you click on a user, you can now change some of their information yourselves:

- Reset their PIN
- Edit their email or username
- Disable a user

CONTACT INFORMATION

Customer Support

Available Monday - Friday 8:00am - 5:30pm

01564 786 771

justroamingsupport@justchecking.co.uk

Please contact us if you require any additional training or support.

Emergency Out-of-hours Helpline

For urgent queries or emergencies only

01564 786 779

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